



NET PROTECTOR ANTI VIRUS

macOS Installation & Activation Guide

Supports Intel and Apple Silicon (M-series) Macs

About This Guide

This guide walks you through installing Net Protector Anti Virus (NP EndPoint Security) on macOS and activating your license. The process takes about 5–10 minutes and is split into two parts:



Installation

Steps 1–7

Run the correct .pkg installer for your Mac's processor, step through the macOS installer wizard, and launch the app from Launcher.



Activation

Steps 8–13

Register your copy and activate it using one of three modes — Home, EPS LAN, or EPS WEB — depending on how your license was issued.

STEP 0

Select the Correct Installer

Net Protector ships two installer packages for macOS. Use the one that matches your Mac’s processor:

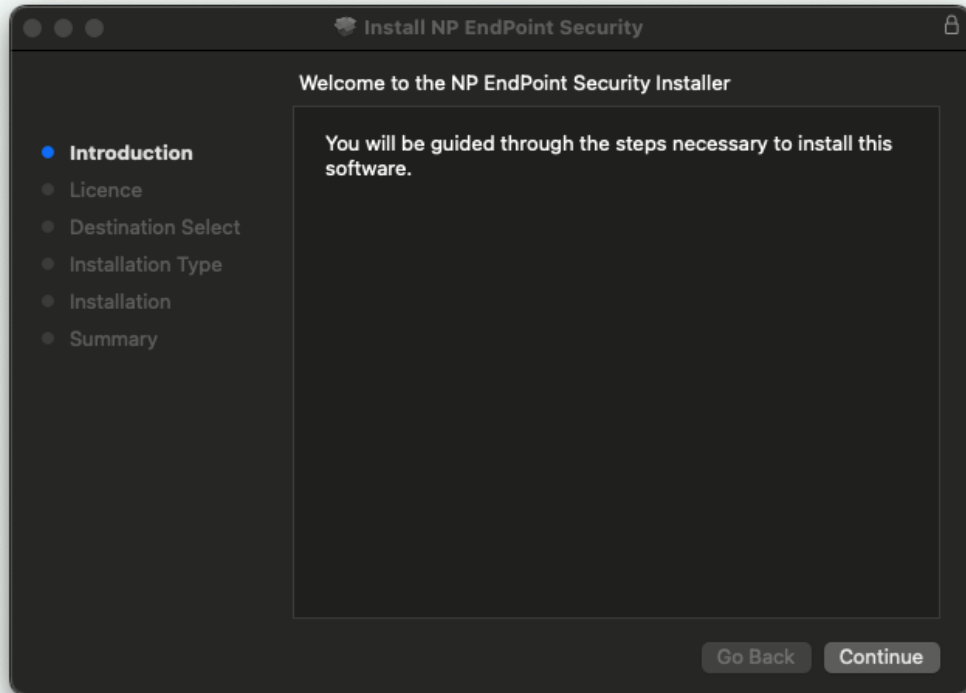
- **1.** Click the Apple logo in the top-left corner of the menu bar.
- **2.** Select “About This Mac.”
- **3.** Check the “Chip” or “Processor” field, then match it to the table below.

Mac Processor	Chip shown in About This Mac	Installer File
Intel	Intel Core i5 / i7 / i9, etc.	NPEPS_MAC_Installer_x86_64.pkg
Apple Silicon	Apple M1 / M2 / M3 / M4	NPEPS_MAC_Installer_arm64.pkg

Note: Installing the wrong package will not run on your Mac. When in doubt — arm64 = Apple Silicon, x86_64 = Intel.

STEP 1

Welcome

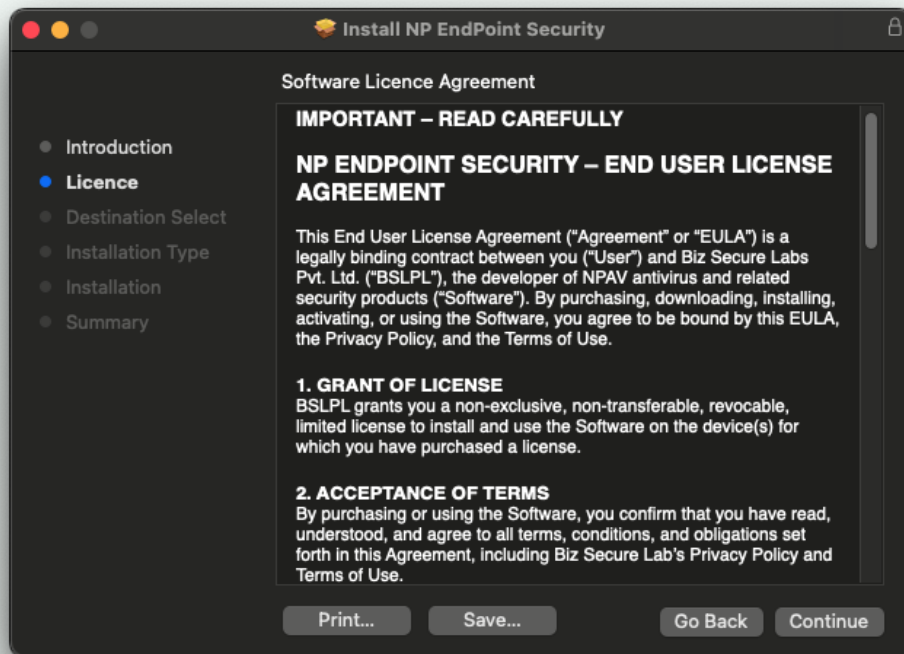


Locate the downloaded .pkg file that matches your Mac (x86_64 for Intel or arm64 for Apple Silicon).

- Double-click the .pkg file to launch the installer.
- The Introduction screen confirms you are installing “NP EndPoint Security.”
- Click Continue to proceed.

STEP 2

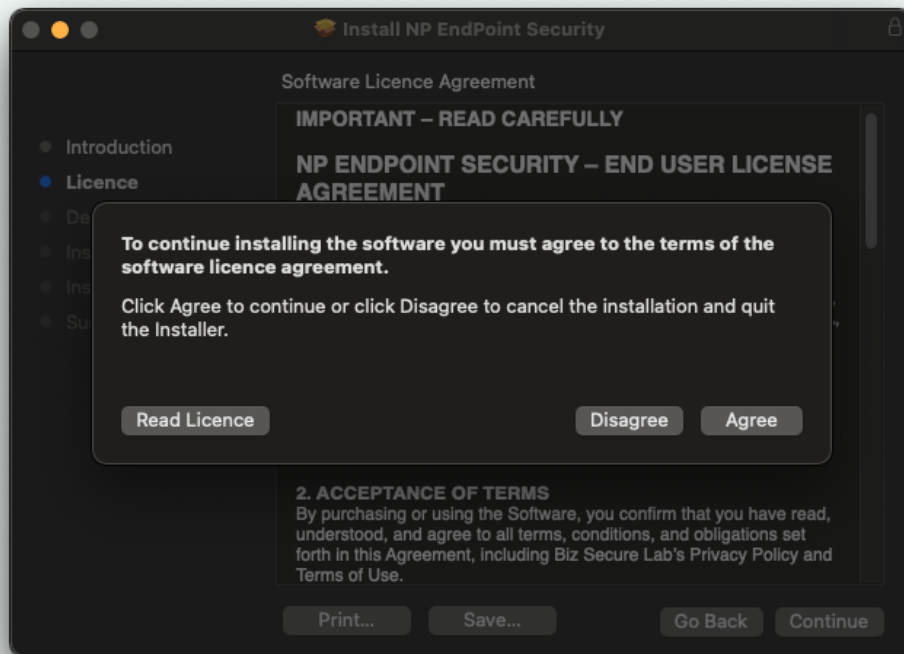
License Agreement



- Review the Net Protector End User License Agreement (EULA).
- Use Print... or Save... if you would like to keep a copy for your records (optional).
- Click Continue to move to the next step.

STEP 3

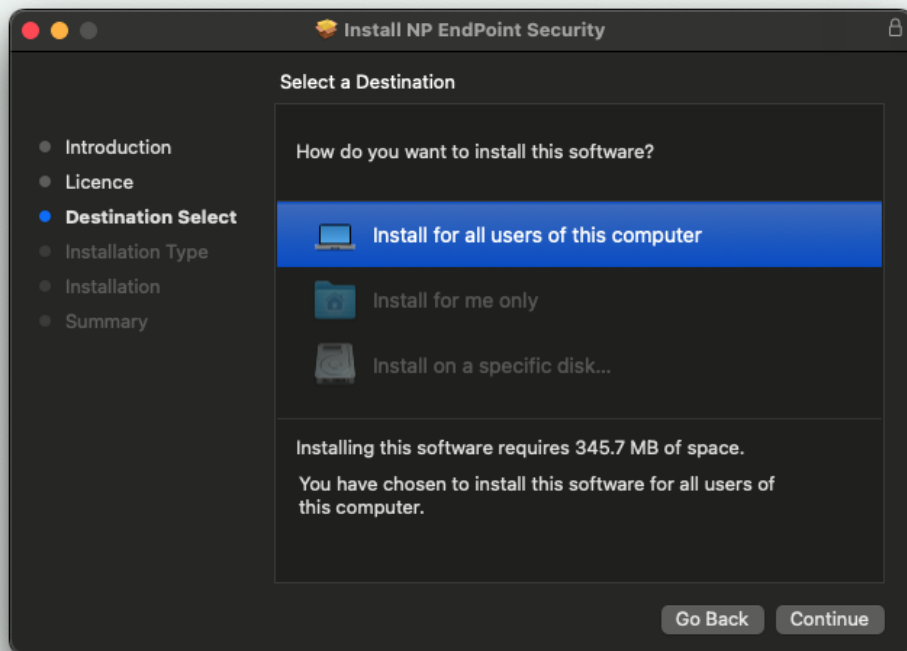
Accept the Agreement



- A confirmation dialog asks you to accept the license terms before continuing.
- Click Agree to continue installing. Clicking Disagree cancels the installation and quits the installer.

STEP 4

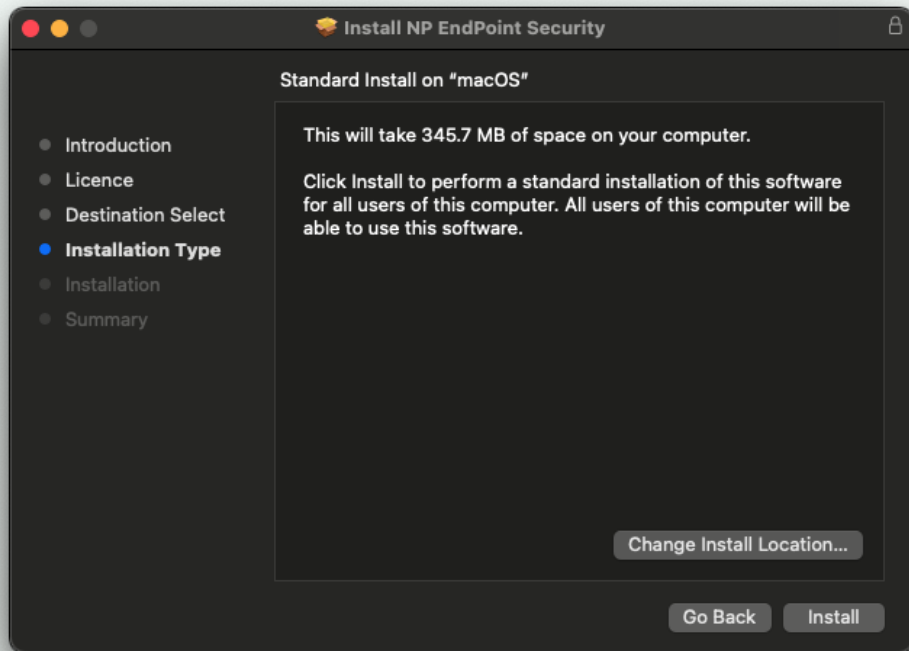
Choose Install Destination



- **Install for all users of this computer** — recommended; installs for every account on the Mac.
 - Install for me only — restricts the app to your user account.
 - Install on a specific disk... — pick a different volume.
- The installer requires about 345.7 MB of free space.
- Click Continue once you have chosen a destination.

STEP 5

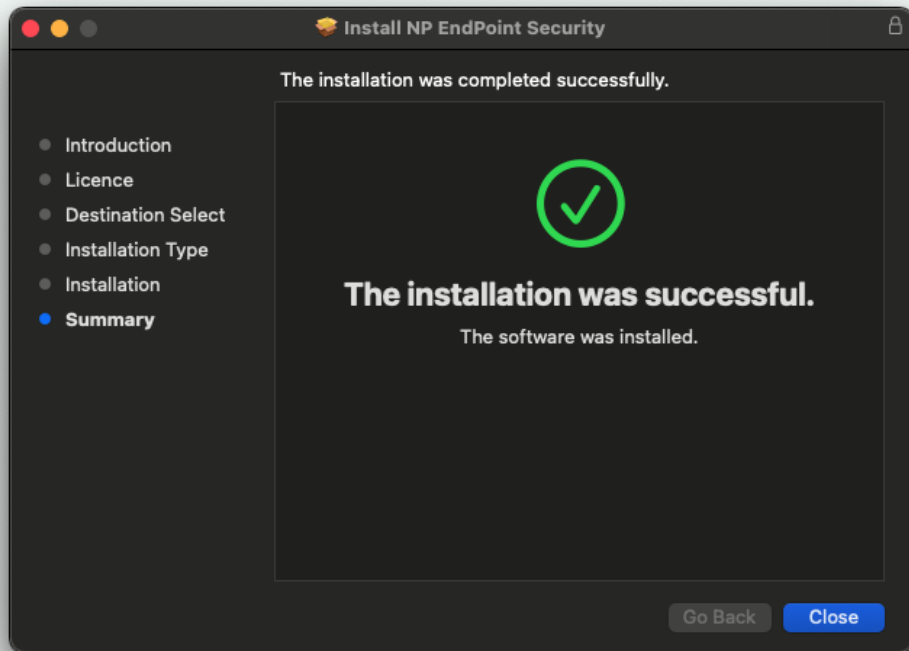
Confirm Installation



- Review the installation summary — the install location and space required are shown here.
- Click Change Install Location... only if you need a different destination.
- Click Install to begin. macOS may prompt for your Mac login password to authorize the install.

STEP 6

Installation Complete



- A green checkmark confirms “The installation was successful.”
- Click Close to exit the installer.

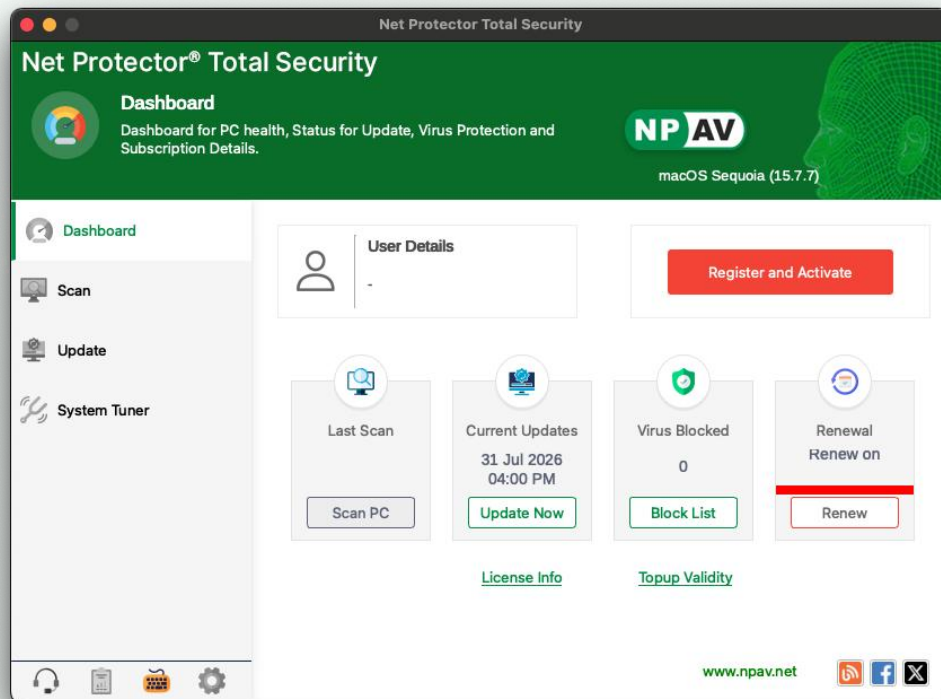
STEP 7 Launch the Application



- Open Launchpad (or the Applications folder) on your Mac.
- Locate the “NP EndPoint Security” icon shown here.
- Click the icon to open the application dashboard for the first time.

STEP 8

Dashboard (Before Activation)



- The Dashboard shows PC health — last scan, current updates, viruses blocked, and renewal status.
- Since the product is not yet registered, User Details are blank and no renewal date is shown.
- **Click Register and Activate** to begin the activation process.

Choosing an Activation Type

On the Registration screen, choose the activation mode that matches how your license was issued:

1

Home

For individual / home users.

Fill in the registration form and click Online to activate instantly over the internet, or Offline Activation if this Mac has no internet access.

2

EPS LAN

For office users on a local network.

Click EPS, then choose the Lan Server tab. Enter the local Endpoint Protection Server (EPS) IP address and license key.

3

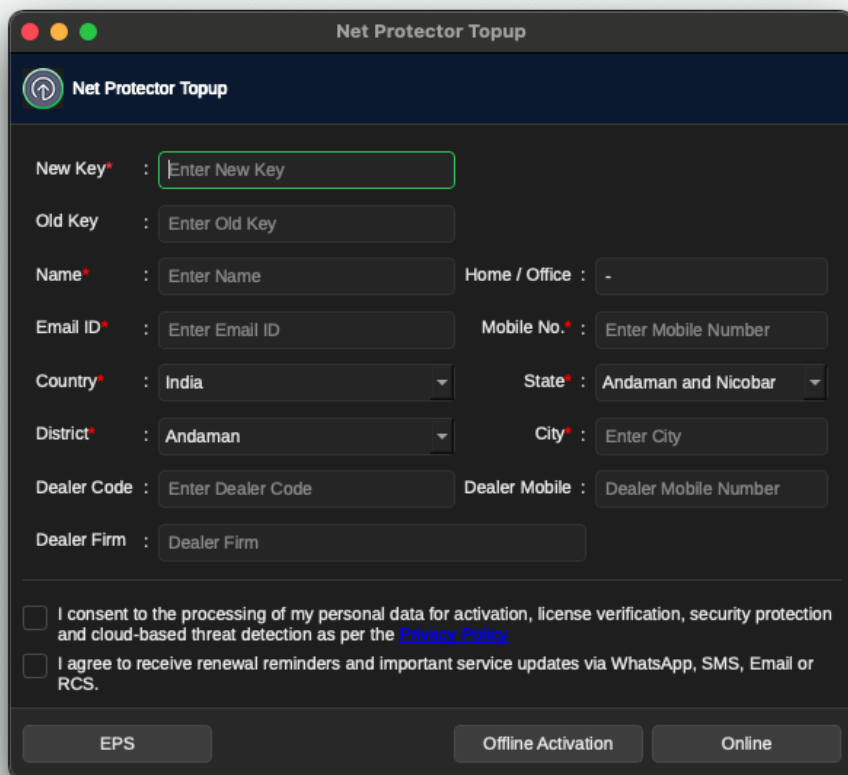
EPS WEB

For office users via the cloud.

Click EPS, then choose the Cloud Server tab. Enter your organization's Corporate ID/Key and license key.

STEP 9

Registration — Home Activation



The screenshot shows the 'Net Protector Topup' registration window. It contains the following fields and options:

- New Key***: Text input field with placeholder 'Enter New Key'.
- Old Key**: Text input field with placeholder 'Enter Old Key'.
- Name***: Text input field with placeholder 'Enter Name'.
- Home / Office**: Text input field with placeholder '-'.
- Email ID***: Text input field with placeholder 'Enter Email ID'.
- Mobile No.***: Text input field with placeholder 'Enter Mobile Number'.
- Country***: Dropdown menu with 'India' selected.
- State***: Dropdown menu with 'Andaman and Nicobar' selected.
- District***: Dropdown menu with 'Andaman' selected.
- City***: Text input field with placeholder 'Enter City'.
- Dealer Code**: Text input field with placeholder 'Enter Dealer Code'.
- Dealer Mobile**: Text input field with placeholder 'Dealer Mobile Number'.
- Dealer Firm**: Text input field with placeholder 'Dealer Firm'.

Below the fields are two consent checkboxes:

- ☐ I consent to the processing of my personal data for activation, license verification, security protection and cloud-based threat detection as per the [Privacy Policy](#)
- ☐ I agree to receive renewal reminders and important service updates via WhatsApp, SMS, Email or RCS.

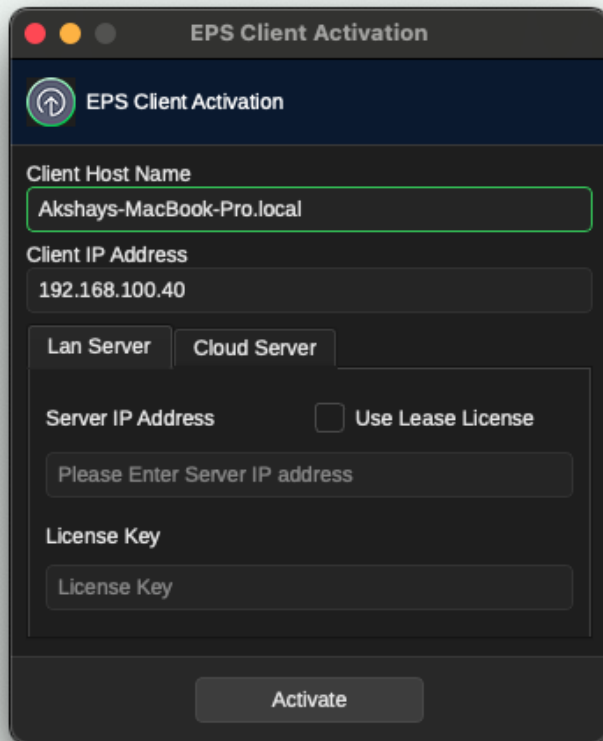
At the bottom are three buttons: **EPS**, **Offline Activation**, and **Online**.

Enter the value shown for each labelled field:

- **New Key*** — the new activation/license key from your purchase.
- **Old Key** — your previous key, only if renewing (optional).
- **Name*, Email ID*, Mobile No.*** — your contact details.
- **Country*, State*, District*, City*** — select or enter your location.
- **Dealer Code / Mobile / Firm** — fill in only if purchased through a dealer (optional).
- Tick both consent checkboxes, then click Online, Offline Activation, or EPS (for LAN/WEB — see next steps).

STEP 10

EPS Activation — Lan Server



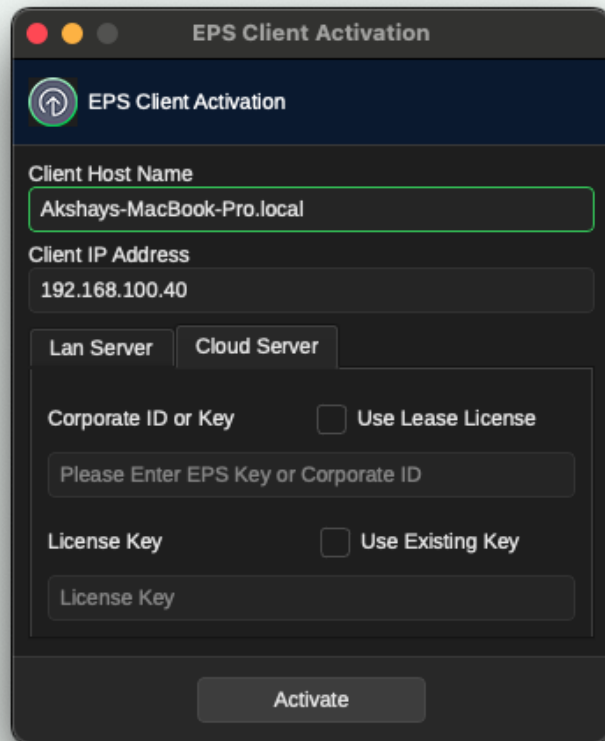
The screenshot shows the 'EPS Client Activation' window. The title bar says 'EPS Client Activation'. Below the title bar is a header with a circular arrow icon and the text 'EPS Client Activation'. The main area contains several fields: 'Client Host Name' with the value 'Akshays-MacBook-Pro.local', 'Client IP Address' with the value '192.168.100.40', and two tabs: 'Lan Server' (selected) and 'Cloud Server'. Below the tabs, there is a 'Server IP Address' field with a placeholder 'Please Enter Server IP address', a checkbox labeled 'Use Lease License' which is unchecked, and a 'License Key' field with a placeholder 'License Key'. At the bottom of the window is an 'Activate' button.

Enter the value shown for each labelled field:

- **Client Host Name / Client IP Address** — filled in automatically from this Mac; no action needed.
- Select the Lan Server tab (shown here).
- **Server IP Address*** — the IP address of your organization's local EPS server.
- **Use Lease License** — tick only if your admin has issued a leased license.
- **License Key*** — the key provided by your administrator.
- Click Activate.

STEP 11

EPS Activation — Cloud Server (WEB)



The screenshot shows the 'EPS Client Activation' window with the 'Cloud Server' tab selected. The 'Client Host Name' field contains 'Akshays-MacBook-Pro.local' and the 'Client IP Address' field contains '192.168.100.40'. The 'Corporate ID or Key' section has a checkbox for 'Use Lease License' and a text input field with the placeholder 'Please Enter EPS Key or Corporate ID'. The 'License Key' section has a checkbox for 'Use Existing Key' and a text input field with the placeholder 'License Key'. An 'Activate' button is at the bottom.

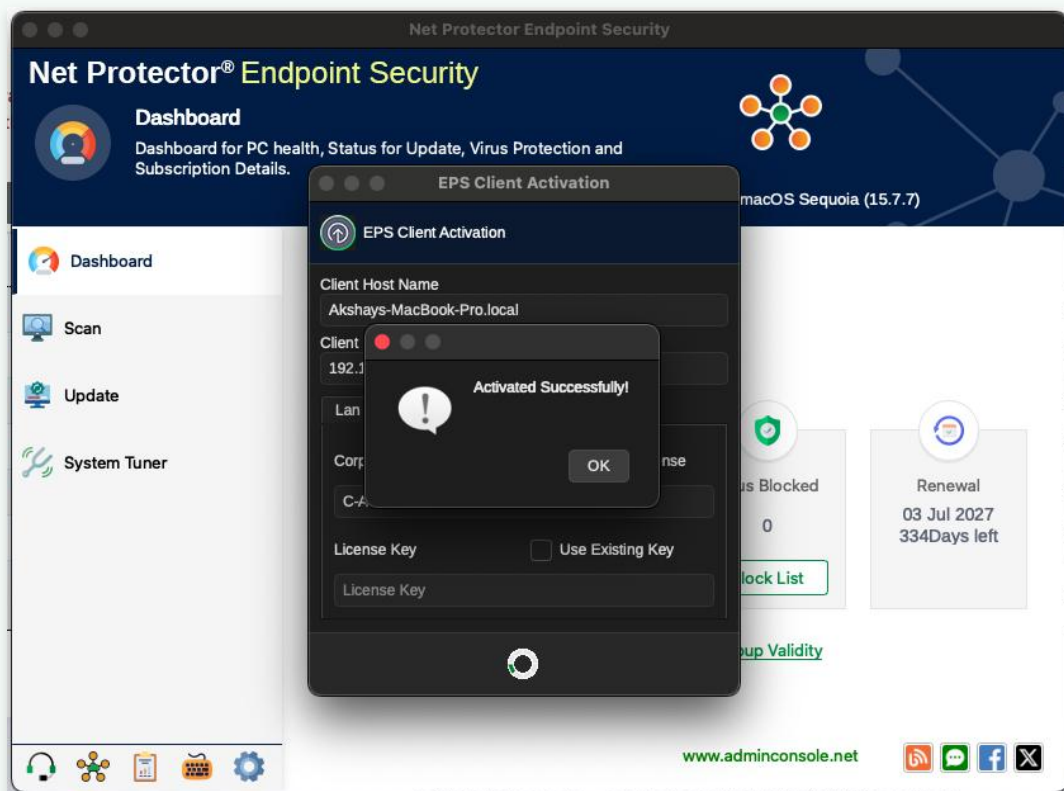
Enter the value shown for each labelled field:

- Select the Cloud Server tab for internet-based (WEB) activation.
- **Corporate ID or Key*** — your organization's Corporate ID or EPS key.
- **License Key*** — your license key; tick Use Existing Key if it is already active on another device.
- Click Activate.

STEP 12

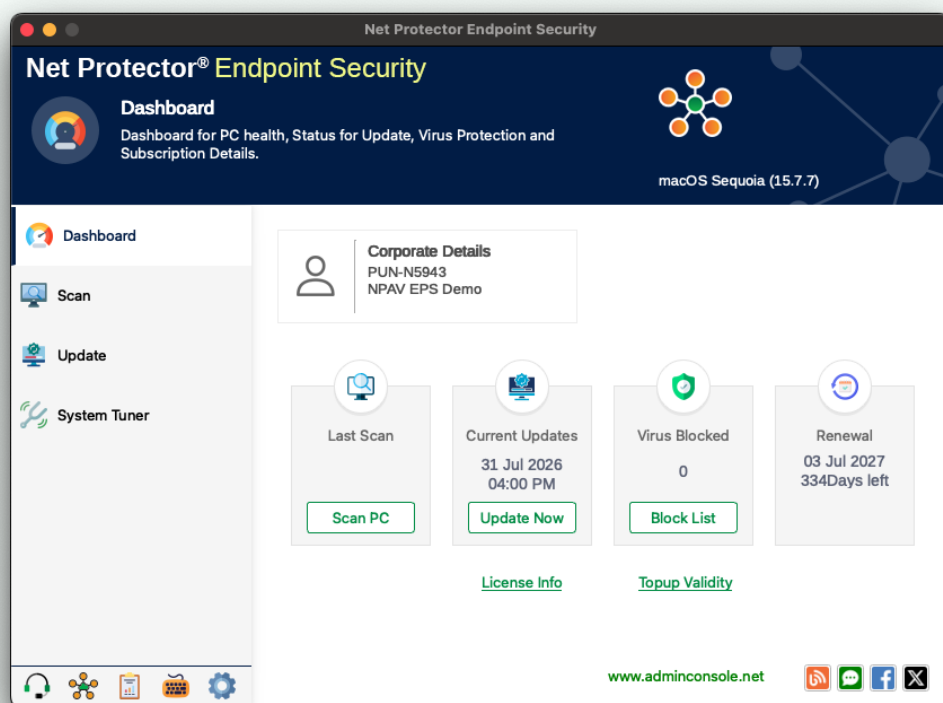
Activation Confirmation

- A pop-up confirms “Activated Successfully!”
- Click OK to close the dialog and return to the Dashboard.



STEP 13

Dashboard (After Activation)



- The Dashboard now displays Corporate Details — your license ID and organization name.
- Renewal shows the license expiry date and days of validity remaining.
- Your Mac is now fully protected by Net Protector Anti Virus.



You're All Set

Net Protector Anti Virus is installed and activated on your Mac.

For support or renewals, visit www.npav.net